

JOB DESCRIPTION ADMINISTRATIVE COORDINATOR

This is a full-time or part-time contract position in the first year, with a 3-month probationary period. This position has the potential to grow into a permanent full-time Administrative Director position.

Expected annual salary range: \$54,000 - 58,000

POSITION DESCRIPTION

The Administrative Coordinator facilitates the efficient day-to-day operation of the church and helps maintain a productive office environment.

PRIMARY DUTIES AND RESPONSIBILITIES

The Administrative Coordinator performs a wide range of duties including the following:

Office Administration:

- 1. Act as a receptionist for visitors/callers to the church, both in person or by telephone in a professional and courteous manner
- 2. Perform secretarial/receptionist duties for the pastoral team, which relate to the operations of the church; e.g. pass messages and information, and assist in tracking appointments.
- 3. Schedule meetings, room bookings and special events following the church venue usage policy
- Maintain office operations by organizing office operations and procedures, processing correspondence, designing filing systems, and reviewing and seeking approval for supply requisitions.
- 5. Manage and update the church database by defining procedures for the retention, protection, retrieval, transfer, and disposal of records.
- 6. Keep the pastoral team informed by reviewing and summarizing information, and identifying trends.
- 7. Maintain official church registers of members, marriages and baptisms.
- 8. Order and maintain a sufficient supply for office and church operations; e.g. office supplies, and worship supplies.



- 9. Pick up mail and parcels at the post office and distribute them as required.
- 10. Check all incoming emails and act upon or distribute them as required.
- 11. Upgrade knowledge of computer software and update church computer software as necessary, to meet church needs.
- 12. Ensure and maintain information on the church website is accurate and up-to-date based on information provided by the pastoral team.
- 13. Be present in the church office during church office hours.

Coordination:

- 1. Coordinate with the staff team and ministry team leaders regularly on weekly logistics for worship services, Oikos, meetings, training, conferences etc.
- 2. Help plan, coordinate and support weekly church events, including retreats, picnics, workshops etc.
- 3. Oversee the booking of virtual meetings, and office facilities and help resolve conflicting schedules.
- 4. Coordinate food and drinks for ministry meetings, luncheons and workshops.
- 5. Liaise with various suppliers for print jobs such as series promos, name tags, t-shirt printing, signages etc.

Assist with financial management:

- 1. Preparing payroll and payroll information.
- 2. Process accounts payable ensuring timeliness and accuracy of information.
- 3. Process weekly offerings, and enter weekly offerings from different platforms in a timely and accurate manner.
- 4. Administer petty cash according to established procedures.
- 5. Prepare yearly offering receipts for donors.
- 6. Assign offering numbers and issue letters to new donors.
- 7. Conduct office inventory count at year-end.
- 8. Update donor list ensuring the accuracy of information.
- 9. Arrange for cheques to be signed and prepare cheques for mailing.
- 10. Reconcile monthly bank statements.
- 11. Assemble and distribute monthly financial statements.
- 12. Maintain employee files and records ensuring all information is updated and in compliance with regulatory and Canada Revenue Agency (CRA) requirements.
- 13. Assist in the preparation of the budget for office administration.



QUALIFICATIONS:

- 1. Be computer and website literate and possess the knowledge and operational skills of the internet, social media and e-mail, e.g. Facebook, and Instagram.
- 2. Proficiency in computer programs, e.g. Microsoft Word, PowerPoint and Excel.
- 3. Proficiency in Gmail, Drive, Google Docs, sheets, slides and forms.
- 4. Proficiency in the use of online meeting platforms such as Zoom.
- 5. Efficient word processing skills, accurate spelling, filing, data entry and typing skills (e.g. 50-60 words per minute). Able to type in both the English and traditional Chinese languages.
- 6. Fluent in speaking English and Cantonese. The ability to communicate in Mandarin is an asset.
- 7. Possesses bookkeeping and basic accounting skills. Payroll experience is an asset.
- 8. Proficiency in various office equipment e.g. Fax machine, photocopier, printer, projector and basic network knowledge.
- 9. Possess knowledge of administrative and clerical procedures and systems skills including files and records.
- 10. Possesses experience in organizing and managing an office with minimal direction and supervision.
- 11. Possesses good administrative abilities. Experience in the Christian ministries is an asset.
- 12. Have a valid driver's license and access to a vehicle for work purposes.
- 13. Available to work on weekends and evenings.
- 14. A criminal record check is required.
- 15. 2-3 years of experience working in an office environment is desired/preferred.
- 16. Experience in project management software is an asset (e.g. Monday.com)
- 17. Experience in membership database software is an asset (e.g. Elvanto or Planning Center)
- 18. Experience in design software is an asset (e.g. Canva, Adobe Creative Suite)

TEMPERAMENT/PERSONAL CHARACTERISTICS

- 1. Possess spiritual and emotional maturity and believe in sound doctrines.
- 2. Demonstrate character of Christ-likeness; desire continuous spiritual growth.
- 3. Willing to submit to the Lead Pastoral Team.



- 4. Willing to submit to the ministry philosophy of the Lead Pastoral Team.
- 5. A lifetime learner in leadership, ministry, and discipleship.
- 6. Highly adaptive and able to work under stress.
- 7. Receptive to feedback and demonstrate the ability to change.
- 8. Self-motivated, effective time management, attention to detail and emotionally mature.
- 9. Dependable, diligent and highly attentive to details.
- 10. Effective time management, strong administrative abilities and organization.
- 11. Exercises a high level of confidentiality.
- 12. Possess the ability to work well with people; build appropriate rapport; and consider the impact of the actions on others.
- 13. Possess an ability to use appropriate diplomacy and tact, and is approachable.
- 14. A good communicator and a strong team worker with good people skills and demonstrated conflict resolution skills.

All interested candidates are asked to submit a resume and a cover letter indicating how they meet the qualifications of the position to:

KEC Executive Team
Email: recruit@koinoniachurch.ca

Please quote the job title in the subject line when applying by email.

We thank all applicants for their interest, however, only those selected for an interview will be contacted.